

Release Notes

Axiom Contract Management
Version 2023.3

The Axiom logo consists of the word "AXIOM" in a bold, white, sans-serif font. The text is enclosed within a rectangular frame that has a purple-to-blue gradient. The top and bottom lines of the frame are solid, while the left and right lines are dashed.

AXIOM

320 N Sangamon St
Suite 700
Chicago, IL 60607
(847) 441-0022
www.syntellis.com
info@syntellis.com

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About the Release Notes

Syntellis is pleased to announce the 2023.3 release of Axiom Contract Management. Each product release provides new features, enhancements, and configuration options. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

This document provides the list of changes to shared areas of the Axiom Healthcare Suite products, which includes:

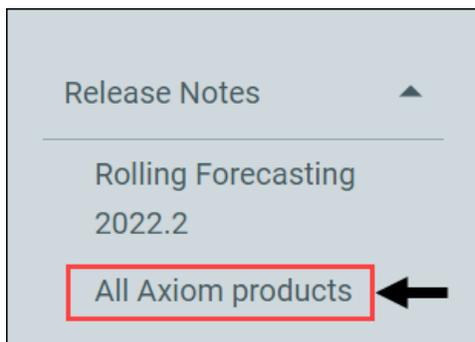
- Suite-wide feature additions and changes
- Security changes
- Key platform changes

Each Axiom Healthcare Suite product has their own separate release notes that provide additional details about features and fixes that are specific to that product.

Prior to upgrading, review the **Axiom 2023.1 Release Notes** and the release notes for each product that is licensed by your organization.

▶ Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, [open the product online help](#), and at the top of the menu on the left side of the page, click **Release notes > All Axiom products**.



New features in 2023.3

Enhancements in the release include:

Calculated Fields in Drill-Down Reports

The Calculated Field user interface (UI) in Drill-Down Reports is now available for users to add and edit Calculated Fields.

Multiple code types in Limit Exclusions

Both Revenue Code and Line-Item Codes can now be applied simultaneously to a Limit Exclusion.

New calculation for Inpatient Stop Loss

- Added new ability to calculate Inpatient Stop Loss using average daily charges and calculated per diem days.
- The new Inpatient Stop Loss calculation results are displayed on the voucher, along with the standard reimbursement.

New features in 2023.3.4

Enhancements in the release include:

Increased file size capability

The maximum file size was increased to 250 MB for importing and exporting version files.

New features in 2023.3.6

Enhancements in the release include:

New 3M GPCS domain

The 3M GPCS domain was updated from <http://gpcs.3m.com> to the new domain, <http://gpcs.hishp.com>, that is required as of December 31, 2023.

What to know before upgrading

IMPORTANT: You must apply the latest Axiom upgrade before applying any 2023.3 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to Axiom 2023.1 before the first product upgrade. Refer to the **Axiom Release Notes** for consideration before upgrading.

When upgrading to the 2023.3 version of Axiom Contract Management, note the following:

- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically returned to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced.
- Driver files are replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes.
- Shared tables might have any of the following changes:
 - Columns reordered
 - New columns added
 - Old columns removed (rare)
- If you copy and paste into or from Axiom tables, please review the column order of those tables after upgrading to assess the impact to your internal processes.

Prepare and schedule upgrades

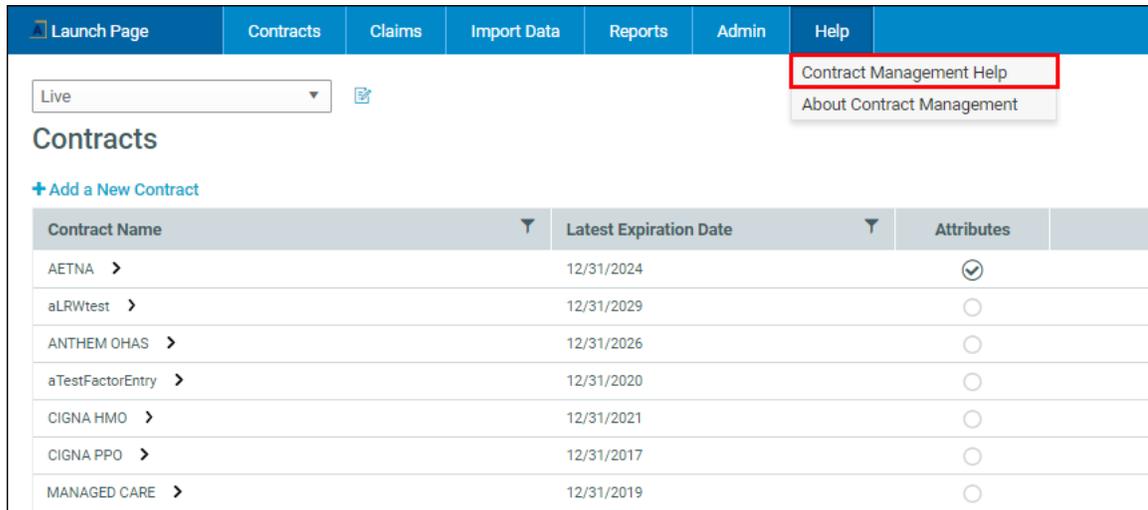
Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization's Axiom System Administrator or contact Support by creating a support case to request a Preferred Upgrade Window:
 - Log in to [Syntellis Central](#).
 - Click **Support Cases**.
 - Click **Schedule an upgrade**.
 - Enter your Preferred Upgrade Window information.
 - Click **Submit**.
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Online help** – From the main menu header, click **Help**, and then select **Contract Management Help**. The Contract Management Help opens in a new browser window.



- **Contextual help** – For selected Axiom Contract Management main pages such as the Contracts page, Drill-Down Reports page, View a Claim, and others, accessing the help from these pages opens the online help topic related to that feature.

▶ Syntellis Central

[Syntellis Central](#) provides centralized self-service content and resources for the Axiom Healthcare Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.
- Access tips, tricks, and best practices in our knowledge base.
- Find training and certification content, including on-demand, video, webinars, labs, and instructor-led courses.
- Ask a question in the peer-to-peer Syntellis Community.
- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.

Issues fixed in 2023.3

No client-facing issues were addressed in Contract Management 2023.3, released on August 28, 2023.

Issues fixed in 2023.3.1

No client-facing issues were addressed in Contract Management 2023.3.1, released on September 11, 2023.

Issues fixed in 2023.3.3

No client-facing issues were addressed in Contract Management 2023.3.3, released on October 9, 2023.

Issues fixed in 2023.3.4

No client-facing issues were addressed in Contract Management 2023.3.4, released on November 6, 2023.

Issues fixed in 2023.3.6

No client-facing issues were addressed in Contract Management 2023.3.6, released on November 14, 2023.